

Duke Ingram Financial Services

Employee Benefits & Retirement Income Specialists

July 1, 2009

Mr. Bob Pakrul
Spotless Carpet Cleaners &
Janitorial Services, Inc.
P. O. Box 2054
Johnson City, TN 37605

Dear Bob:

Just a note of thanks for the successful drying out of the hardwood floors in our home. Though not as serious as the first flood when most of the first level was involved, this still had the kitchen and den wet. Unbelievable work!

The personnel you sent were professional and personable and I would recommend them to anyone. I understand you were out of town at the time and everything went without a hitch, good organization.

Thanks again,

DUKE INGRAM