



January 30, 2001

Mr. Bob Pakrul  
Spotless Carpet Cleaners  
206 Dalewood Drive  
Johnson City, Tennessee 37601

Dear Bob:

What a difference! Thank you so much for cleaning the carpets and the upholstery at the Coalition For Kids. I would never have believed it could make such a difference to have this done – everything in the building looks brighter and cleaner.

It has even affected everyone's attitude - the staff, the kids, the volunteers – all of us are amazed at how much our dispositions have changed. It looks better, feels better and smells much better.

It doesn't take long for 50-60 kids a day to really mess up carpet and upholstery and I wasn't sure that anything could be done to help. Was I wrong! Roger and Gary did an outstanding job. They were fast and efficient – professional all the way. (I think getting up the bubble gum was probably their biggest job.) It is always a pleasure to be see the best at work, and that is what Spotless is – the best.

We are fortunate to have Spotless Carpet Cleaners in Johnson City. You are an asset to our entire area and we will never forget what you have done for the Coalition and for our kids. Not only is our place cleaner, it is more sanitary and a more enjoyable place to spend the day.

Sharyon wants us to let you know how much she appreciates your benevolent attitude – and so do we!!

With deepest thanks,

Randy Hensley  
Executive Director  
Coalition For Kids, Inc.

*No goods or services rendered*

P.O. Box 3156 JOHNSON CITY, TN 37602

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