

June 10, 2008

Mr. Robert H. Pakrul  
President  
Spotless Carpet Cleaning and Janitorial Services, Inc.  
206 Dalewood Drive  
Johnson City, Tennessee 37601-3827


Dear Bob,

Just wanted to let you know how pleased we are with your organization and the fine gentlemen handling our recent water damage. Bob said he has never received such great service with so much attention to detail.

To date, either Eddie, Gary or Jim have been here daily. They are exceptional young men showing patience with our questions, checking every problem possibility, polite, and very professional.

We will certainly "spread the word" on your excellent service and personnel.

Thank you and God's blessings.

  
Barbara Treadway